

Domestic abuse and sexual violence services for men in Wales – Service map information

The following information provides details of existing domestic abuse and sexual violence services throughout Wales that offer support to men experiencing domestic abuse. This resource is intended for anyone who might be seeking advice or support regarding domestic abuse. A brief glossary of terms is provided at the end of this document to explain the types of support offered.

All details were confirmed as correct up during direct telephone contact in October and November 2016.

Local authority	Name of service & contact details	Support provided
Anglesey	Anglesey Domestic Abuse Service (Gorwel) 12 Ffordd Yr Efail, Llangefni, Gwynedd LL77 7ER. Tel: 01248 750 903. Web: www.gorwel.org Opening hours: Office hours are 9am-5pm Monday-Friday. Out of hours support provided via the Live Fear Free Helpline and on call worker.	Independent Domestic Violence Advisor, Floating support, Signposting, Non-gender specific refuge, Children and young people service.
Bridgend	Calan DVS Bridgend 3rd Floor Suite, Derwen House, 2 Court Road, Bridgend, CF31 1BN. Tel: 01656 766139. Web: www.calandvs.org.uk email: adminbridgend@calandvs.org.uk . Opening hours: 121 support available between 9am 5.30pm. Telephone support outside these hours is provided by the Live Fear Free Helpline.	Independent Domestic Violence Advisor, Floating support, Counselling, Signposting.
Caerphilly	Llamau, Caerphilly Multi-Agency Centre (MAC) Declare House, 4 Sir Alfred Owen Way, Pontywindy Industrial Estate, CF83 3HU. Web: www.llamau.org.uk . Opening hours: Monday-Thursday 9am-5pm, Friday 9am-4.30pm.	Floating Support, Counselling, Signposting.
	Safer Caerphilly IDVA Declare House, 4 Sir Alfred Owen Way, Pontywindy Industrial Estate, CF83 3HU Opening hours: Pre-booked appointments.	Independent Domestic Violence Advisor, Signposting.
Cardiff	Safer Wales Dyn Project	Independent Domestic Violence Advisor,

	<p>Safer Wales Ltd, 1st Floor, Castle House, Castle Street, Cardiff CF10 1BS. Web: www.dynwales.org Email: info@dynwales.org. Helpline Tel: 02920 226622. Email Support: support@dynwales.org. Opening hours: Monday-Thursday 9am-5pm, Friday 9am-4.30pm. Transfer available to the Live Fear Free Helpline - 0808 801 0321.</p>	Signposting, Helpline.
	<p>BAWSO Clarence House, Clarence Road, Butetown, Cardiff, CF10 5FB Tel: 029 2064 4633. Web: www.bawso.org.uk Email: info@bawso.org.uk Opening Hours: Weekdays 9.30am-4.30pm, free 24 hour helpline for emergencies - 08007318147.</p>	Independent Domestic Violence Advisor, Floating support, Signposting, Outreach support, Honour based violence and human trafficking, Refuge for victims of Human Trafficking, Language support.
	<p>Gwalia – Cedar House C/O 48 - 50 Richmond Road, Roath, Cardiff, CF24 3AT. Tel: 02920 440110 Email: simon.morris@gwalia.com. Web: www.gwalia.com. Support available 24/7.</p>	Male Refuge, Signposting, Move on Support, Resettlement Support.
	<p>Ynys Saff, Cardiff Sexual Assault Referral Centre (SARC) Cardiff Royal Infirmary, Newport Road, Cardiff, CF24 0SZ. Tel: 029 2033 5795. Web: www.cardiffandvaleuhb.wales.nhs.uk/ynys-saff-sarc. Opening hours: Monday-Friday 9am-5pm, 24 hours access via the police.</p>	Counselling, Signposting, Independent Sexual Violence Advisor, Acute crisis support, Forensic examination, Assessment of sexual health needs, Follow-up support.
	<p>Rainbow Bridge Specialised LGB&T Domestic Abuse Service Rumney police station, 713 Newport Road, Cardiff, CF3 4FD. Tel: 0300 3031 982. Email: rainbowbridge@victimsupport.org.uk Web: http://www.reporthatte.victimsupport.org.uk/rainbow-bridge/ Opening hours: Operational 8-8 telephone line with an out of hours call back system.</p>	Independent Domestic Violence Advisor, Floating support, Signposting, Emotional support, Practical support - personal safety, advocacy, criminal injuries compensation assistance.
Carmarthen	<p>New Pathways Elm Tree House, West Wales General Hospital, Francis Well, Carmarthen, SA31 2AF. Tel: 01267 235464. Email: enquiries@newpathways.org.uk Web: www.newpathways.org.uk Opening hours: Independent Sexual Advisor Support (ISVA) available Monday-Friday 9am-5pm, Sexual Assault Referral Centre (SARC) (examination & interview) available 24/7, 365 days a year.</p>	Counselling, Sexual Assault Referral Centre, Independent Sexual Violence Advisor, Human Trafficking Advocate.
	<p>Carmarthenshire Domestic Abuse Service 5-6 Queen Street, Carmarthen SA31 1JR Tel: 01267 238410 Email: refuge@carmdas.org Web: www.carmdas.org Opening</p>	Floating Support, Counselling, Signposting, Drop-in, 24 hour helpline.

	hours: Drop-in - Monday - Friday 10am-1pm. Floating Support is flexible, 24 hour helpline - 01267 234725.	
	Llanelli's Women's Aid 32 Station Rd, Llanelli, Dyfed SA15 1AN Tel: 01554 752422. 24 hour on call Tel: 01554 741212. Email: enquiries@llanelliwa.org.uk Web: www.llanelliwa.org.uk Opening hours: Monday-Friday, 9am-5pm.	Floating support, Outreach, 24 hour on call.
	Calan DVS, Amman Valley (formally Amman Valley WA) 2 Church Street, Ammanford, Carmarthenshire, SA18 2NR. Tel: 01269 597474. Web: www.calandvs.org.uk Opening hours: Monday-Friday 9am-5pm.	Community service.
Ceredigion	West Wales Domestic Abuse Service c/o 42, Portland Road, Aberystwyth, Ceredigion. SY23 2NL. Tel: 01970 612225 Email lisa.fenton@westwalesdas.org.uk sarah.baldwin@westwalesdas.org.uk Web: www.westwales.wa.org.uk Opening hours: Monday - Friday 9am-5pm and 24 hours access to emergency accommodation, 24 Hour Helpline - 01970 625 585 or 01239 615385.	Independent Domestic Violence Advisor, Male refuge, Floating Support, Counselling, Signposting, 24 Hour Helpline, Move-on Support.
Conwy	Aberconwy Domestic Abuse Service Heulwen/Glyn y Marl Rd, Llandudno Junction LL31 9NS. Tel: 01492 872992 (Available 24 hours). Opening hours: Monday-Friday 9am-5pm, 24 hour helpline available outside these hours).	Services provided: 121 support, drop-in, 24 hour helpline.
Denbighshire	North Denbighshire Domestic Abuse Service 10 Brighton Road, Rhyl, Denbighshire LL18 3HD Tel: 01745 337104 Email: nddas@btconnect.com . Opening hours: Monday-Thursday 9am-4pm for appointments. 24 hour support available via helpline - 01745 337 104.	Refuge, Floating Support, Counselling, Signposting, 24 hour helpline.
	Glyndwr Women's Aid 12-14 Hall Square, Denbigh LL16 3NU Tel: 01745 814494. Email: admin@glyndwrdas.org . Opening hours: Monday-Friday 10am-12pm. 24 hour helpline - 01745 814 494.	Floating support

Flintshire	Domestic Abuse Safety Unit Wrenmore House, 104 Chester Road East, Shotton, CH5 1QD Tel: 01244 830436 Email: dasu@btconnect.com Web: http://www.dasuf Flintshire.org.uk . Opening hours: Monday, Tuesday, Thursday, Friday 9.30am-3.30pm. Appointments are available outside these hours. Out of hours support provided via the Live Fear Free Helpline.	Independent Domestic Violence Advisor, Male refuge, Floating support, Signposting.
Gwent	Gwent Domestic Abuse Service Phoenix House, Surgery Rd, Blaina NP13 3AY. Tel: 01495 291202. Web: www.gwentdas.co.uk Opening hours: Monday-Friday 9am-5pm.	Services provided: Independent Domestic Violence Advisor, Signposting, Groups for victims (mixed gender).
Gwynedd	De Gwynedd Domestic Abuse Service Derwydd, Waterloo St, Dolgellau, Gwynedd, LL40 1DD. Tel: 01341 422 210. Email: swyddfa@degwynedd.co.uk . Web: www.degwynedd.co.uk . Opening hours: Monday-Friday 9am-5pm plus 24 hour on call - 01766 830 878. Flexible meeting times can be arranged to suit individuals who are unable to meet up during the day.	Independent Domestic Violence Advisor, Floating Support, Signposting.
Merthyr Tydfil	Teulu Mac, Domestic Abuse One Stop Shop 47-48 Pontmorlais, Merthyr Tydfil, CF47 8UN Tel: 01685 388444. Web: www.smt.org.uk . Opening hours: Monday-Thursday 9am-5pm, Friday 9am-4.30pm.	Independent Domestic Violence Advisor, Outreach Support.
	New Pathways 11 Church Street, Merthyr Tydfil CF47 0BW. Tel: 01685 379310. Website: www.newpathways.org.uk . Opening hours: Counselling Monday-Saturday and some evenings. Sexual Assault Referral Centre available 24 hours.	Counselling, Crisis & Independent Sexual Violence Advisor support for men and boys who have experienced sexual abuse.
Monmouthshire	Llamau Monmouthshire Multi Agency Centre, 26 Monk Street, Abergavenny, NP7 5AB. Tel: 01873 733590 Web: www.llamau.org.uk . Opening times: Mon-Thurs 9am-5pm, Fri 9am-4.30pm. 24 hour helpline available.	Floating support, Counselling, Signposting.
Neath Port	Hafan Cymru	Floating Support, Signposting, Tenancy

Talbot	17 Victoria Gardens, Neath SA11 3AY. Tel: 01639 622353 Web: www.hafancymru.co.uk . Opening hours: Monday-Friday 9am-5pm with capacity for flexibility if required.	support/prevention of homelessness, Child Protection/Children in Need/Contact issues, WG accredited parenting programme, Debt Management/Welfare Benefits, Life Skills, Self-esteem and Confidence building.
	Calan DVS Suite 24, Lan Coed House, Darcy Business Park, Llandarcy, SA10 6FG. Tel: 01639 633580 Web: www.calandvs.org.uk Opening times: Monday-Friday 8.30am - 6.30pm plus access to 24 hour on call.	Floating support, Counselling, Signposting.
Newport	Llamau Merton House. 70 Stow Hill Newport NP20 4DW Tel: 01633 244134 Web: www.llamau.org.uk . Opening hours: Monday-Friday 9.30am-5pm, with flexible access if required. 24 hour helpline available.	Floating support.
	BAWSO Information Station, old Station Building, Queensway, Newport, NP20 4AX. Tel: 01633 213213 Email: newport@bawso.org.uk Web: www.bawso.org.uk . Opening hours: Floating support - Monday-Friday 9.30am-4.30pm, Advice services & drop-in - Monday & Tuesday 9.30am-4.30pm, Thursday 11.30am-3.30pm.	Floating support, Drop-in.
	IDVA service Information Station, Floor 1 Queensway, NP20 4AX. No telephone number provided. Opening hours: 8am - 5pm although this can be flexible	Independent Domestic Violence Advisor.
	New Pathways Maple Tree Centre, 20-21 High Street, Newport, NP20 1FW. Tel: 01633 250205. Email: riscasarc@newpathways.org.uk Web: www.newpathways.org.uk	Sexual Assault Referral Centre
Pembrokeshire	Hafan Cymru 8 High Street, Haverfordwest, Pembrokeshire, SA61 2DA. Telephone: 01437 768671. Web: www.hafancymru.co.uk . Opening hours: Monday-Friday 9am-5pm. Domestic	Floating Support, Signposting, Drop-in

	abuse information drop-in - Thursdays 9.30am -12 noon.	
	Gwalia Gwalia the Bridge, St Lawrence Hill, Hakin, Milford Haven SA73 3LE Tel: 01646 698820. Opening hours: Monday-Friday 9-5pm, flexibility if required.	Independent Domestic Violence Advisor, Floating Support
Powys	Calan DVS 2 Wheat Street Brecon Powys LD3 7DG Tel: 01874 614404 Email: enquiries@calandvs.org.uk . Web: www.calandvs.org.uk Opening hours: Monday - Friday 9am-5pm. Emergency out of hours number available. Access via pre-arranged telephone appointments via the office number.	Floating support, Signposting, Short-term outreach support, BRAVE EIP (Early Intervention Programme) - beneficiary forum and service users under 25.
	Montgomeryshire Family Crisis Centre Ty Canol, Ffordd Croes Awdy, Newtown, Powys SY16 1AL Telephone: 01686 629114. Email: admin@familycrisis.co.uk . Web: www.familycrisis.co.uk . Opening hours: Monday-Friday 9am-4.30pm & 24 hour crisis line - 01686 629114.	Male refuge, Floating Support, Signposting, 24 crisis line, Recovery toolkit
	Hafan Cymru St. David House New Road, Newtown, SY16 1RB Tel: 01686 629835 Web: www.hafancymru.co.uk . Opening hours: Monday-Friday 9am – 5pm.	Independent Domestic Violence advisor
	Mid Wales Rape Crisis Centre 46 Great Darkgate Street, Aberystwyth SY23 1DE. Tel: 01970 610124 Email: enquiries@midwalesrsc.org.uk Web: www.midwalesrsc.org.uk .	Sexual Assault Referral Centre
Rhondda Cynon Taff	The Oasis Centre Ty Ashgrove, The Oasis Centre, Upper Church Street, Pontypridd, CF37 2UF. Tel: 01443 494190. Web: www.famouspeoplerct.co.uk . Opening hours: Monday-Thursday 9am- 5pm, Friday 9am-4.30pm.	Independent Domestic Violence Advisor, Drop- in.
	Hafan Cymru 59-61 Talbot Road, Pontyclun, Mid Glamorgan CF72 8AE. Tel: 01443 237015. Web: www.hafancymru.co.uk Opening hours: Monday-Friday 9am-5pm. Support available	Floating Support, Temporary Housing for Men aged between 16-24 years.

	out of hours if required.	
Swansea	BAWSO 63 Mansel Street, Swansea SA1 5TN Tel: 01792 642003 Email: swansea@bawso.org.uk Web: www.bawso.org.uk . Opening hours: Monday-Friday, 9.30am-4.30pm.	Outreach for male trafficking, signposting,
	IDVA Service Swansea Independent Domestic Violence Advisor (IDVA) Project, Domestic Abuse Department, Cockett Police Station, John Street, Swansea, SA2 0FR. Tel: 01792 562856 or 01792 562759. Opening hours: Monday-Friday 8am-5pm.	Independent Domestic Violence Advisor, Signposting, Swansea Tenancy Support.
	Domestic Abuse One Stop Shop 35/36 Singleton Street SA1 3QN. Tel: 01792 345750. Web: www.hafancymru.co.uk Opening Hours: Monday-10-1pm, Tuesday-Friday 10am-4pm.	Floating Support, Counselling, Signposting.
Torfaen	Hafan Cymru The Chrysalis Centre, 4 Townbridge Buildings, Park Road, Pontypool, NP4 6JE. Tel: 01495 742121 Web: www.hafancymru.co.uk . Opening hours: Monday-Friday 9am - 5pm. Outside hours available if needed.	Floating Support, Signposting
Vale of Glamorgan	Atal Y Fro 222 Holton Rd, Barry, Vale of Glamorgan CF63 4HS. Tel: 01446 744755 Web: www.atalyfro.org . Opening Hours: Monday-Friday 9am-4.30pm	Independent Domestic Violence Advisor, Outreach, Signposting
Wrexham	Welsh Women's Aid 6 Temple Row, Wrexham, LL13 0BY Tel: 01978 310203 Email: wrexham@welshwomensaid.org.uk Web: www.welshwomensaid.org.uk Opening hours: Monday-Friday 9am-5pm. Drop in available: Monday, Tuesday, Thursday, Friday 10am-2pm.	Independent Domestic Violence Advisor, Drop-in.
	Hafan Cymru High St, Wrexham LL14 6AA Tel: 01978 823077 Web: www.hafancymru.co.uk . Opening hours: Monday-Friday 9am-	Floating support, Signposting, Non-gender specific dispersed safe-house.

	5pm, flexibility available if required.	
	Age Connect North East Wales Lewis House, Swan Street, Flint, Flintshire, CH6 5BP. Tel: 08450 549969. Email: info@acnew.org.uk . Web: www.acnew.org.uk . Opening hours: Monday-Friday 9am to 5pm.	Floating Support, Signposting.
	BAWSO 33 Grosvenor Road, Wrexham. Tel: 01978 355818 Web: www.bawso.org.uk . Opening hours: Monday-Friday 9.30am-4.30pm.	Independent Domestic Violence Advisor, Floating Support, Outreach, Signposting, Honour Based Violence, Forced Marriage, Human Trafficking.
	Rape North Wales Rape and Sexual Abuse Centre Tel Helpline: 0808 80 10 800 Office: 01286 669267. Email: info@rasawales.org.uk Web: www.rasawales.org.uk	Counselling, Helpline, Independent Sexual Advisor

Glossary

Independent Domestic Violence Advisor – Short-term intensive support with individuals at high/very high risk of serious harm.

Independent Sexual Violence Advisor – Supporting individuals who have experienced sexual violence.

Floating support - On-going support that can include: housing related/tenancy support, help with daily living skills and encouraging social activity.

Outreach – Support provided in the home or within community settings.

Drop-in - Support can be accessed directly without the need for a pre-booked appointment or referral from another service.

Recovery Toolkit - Programme designed to help individuals who have left their abusers to develop positive lifestyle coping strategies.

Safe house/refuge – Safe, confidential accommodation for those escaping domestic abuse, offering emotional and practical support.